

HAVANT BOROUGH COUNCIL

At a meeting of the Business and Commercial Services Board held on 12 November 2019

Present

Councillor Robinson (Chairman)

Councillors Branson, Davis, Francis, Rennie, Sceal, Scott and Weeks

Other Councillors Present:

Councillor(s): Hughes

18 Apologies

Apologies for absence were received from Cllr Thain-Smith.

19 Minutes

The minutes of the last Business and Commercial Services Board held on 7 August 2019 were agreed and signed as a correct record.

20 Matters Arising

There were no matters arising.

21 Declarations of Interests

There were no declarations of interest relating to matters on the Agenda.

22 Chairman's Report

The Chairman reported that he had met with the Head of Strategic Commissioning and an Officer from Democratic Services to confirm an updated 19/20 Work Programme, to be shared with Members of the Board and appropriate Officers.

23 Bulky Waste Collection Service

The Chairman handed over to the Strategic Procurement Project Manager to deliver a presentation which answered some preliminary questions posed by Board Members.

The presentation given is laid out in Appendix A of these minutes.

In response to questions asked by Board Members, the Strategic Procurement Project Manager explained that:

- 1) the list of items that can be collected is laid out on the Council's website;
- 2) the Council will always encourage residents to reuse items over dumping them in the first instance, and whilst it is a profit-generating service for the Council it is one which would rather promote environmental health over money-making;
- 3) fly-tipping is a low-level issue in Havant, and then it generally tends to be bags of waste rather than bulky items;
- 4) the price of the bulky waste collection service has increased along with increases in the Consumer Price Index from Norse and wage increases of operatives;
- 5) fees and charges of services will be looked at shortly by officers;
- 6) items which could potentially be reused by homelessness charities cannot be used if left out in the rain to get wet, although it may be an option to explore in the future;
- 7) the benefits system helps reduce the cost of collection bulky waste from a resident;
- 8) Hampshire County Council take the cost of disposal including hazardous items

In response to questions asked by Board Members, the Norse SE Operations Director explained that:

- a) the cost paid by residents for the service is just for the collection, not for the disposal of bulky items;
- b) there was no real seasonal trend in the use of the service as bulky items need to be collected all year;
- c) distance from where the service van can park and where the item can be collected from is a factor in a risk assessment to be considered.

The Cabinet Lead for Commercial Services added that it would be worth considering as part of the fees and charges whether the Council could charge customers for items according to weight rather than quantity, and there is only one mattress recycling unit in England.

It was AGREED that:

- i) Democratic Services would deliver the PowerPoint presentation to all Board Members as a point of reference in answering their questions;
- ii) the Strategic Procurement Project Manager would find out through Customer Services the number of residents who enquired into the price of waste collections and followed through with the purchase of the service after;
- iii) the Strategic Procurement Project Manager would come back to the Board with an update on the use of direct debit on the bulky waste service;

- iv) the Strategic Procurement Project Manager would find out the split of single versus multiple item collection trips.

24 Garden Waste Service

The Strategic Procurement Project Manager continued his presentation, and in response to further questions asked by Board Members explained:

- I. there has been an increase in advertising of the Garden Waste Service supplied by HBC and as a result there has been an increase in customers in the Borough;
- II. if a bin is lost or stolen then it is down to the customer to pay for a replacement as it is a criminal matter, not a fault of the Council;
- III. green waste is fully compostable and therefore we encourage use of the service where possible;
- IV. Bartech is a development by Norse in order to save money long term so in-cab technology comes at no extra cost to HBC;
- V. reusing bins on different customers may be a viable method of reducing plastic waste rather than creating new bins to become waste if they break, which in itself is a rare occurrence;
- VI. having multiple waste type bin collection rounds (ie, food waste, garden waste, glass collection, general waste) is not a viable option for the Borough at present.

It was AGREED that the Strategic Procurement Project Manager would revisit the Board with an update on the direct debit facility for the garden waste service.

The meeting commenced at 5.00 pm and concluded at 6.07 pm

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Appendix A

Bulky waste and green waste data

Carl Mathias

Strategic Procurement &
Environmental Services Manager



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Bulky waste

Number bulky waste collections

- 2018/19 = 1,002 collections
- Ave 83 per month

What is possible to collect and is the system at capacity?

- Items such as ovens, TVs, computers, furniture (inc. carpets, beds and mattresses), bulk timber can be collected as long as it can be moved by two council staff.
- Service is not at capacity

Number operatives on this project?

- 1 driver and 1 operative.

Income

- 2018/19 c£32k

What is the average weight of the vehicle when drops waste?

- Variable dependent on what has been collected

What marketing has HBC/Norse undertaken to promote this service?

- On HBC website. Although we promote reuse around charities etc. as waste hierarchy has reuse as first port of call

Has HBC/Norse researched what competitors charge for this service?

- Competitors are nearby local authorities

Cost to collect?

- c£20k pa (staff and vehicle)

Cost to drop off waste?

- HCC pay the disposal costs



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Price comparison

Refuse and Recycling	Proposed 2019/20 Cost after 2.4%						
Household Bulky Waste		EHDC	PCC	GBC	FBC	CDC	WCC
Per Item	32	£16.78	£30.00	£25.00 x 1 item £40.00 x 2 items	£37.00 - half lorry load - £145.00 full lorry	£26.00 - £15.50 per additional item.	£17.15
Per oversized Item	47	£27.85	Quote				1 large or 2/3 small £28.58. Tall fridge/freezer 33.16
Per Cubic Metre (Max 4m³)	58	£39.01	Quote				Up to 1cm £40.02. up to 2cm £68.60. up to 4cm £114.33. Full load £215.46
Garden Waste Licence (early bird)							
Early Bird - per sack (70 litre)	31						
Early Bird - 1 bin (140 litre) Wheeled bin - full yr., 1 bin	41						
Early Bird - 1 bin (240 litre) Wheeled bin - full yr., 1 bin	62						
Garden Waste Licence Charge for full year - no pro rata charges apply		EHDC	PCC	GBC	FBC	CDC	WCC
Per sack (70 litre)	33	£45.68			FOC		FOC
1 bin (140 litre) Wheeled bin - full yr	43					£51.50	
1 bin (240 litre) Wheeled bin - full yr	64	£68.00 plus purchasing a bin	£50.00	£60.00		£51.50	



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Garden waste

Number of customers

- 2018/19 – 10,423
- 2019/20 - 11,713 customers
- We lost 378 customers
- We gained 1,668 new customers

Split of green bins

- 240 litre bins = 7,948
- 140 litre bins = 3737

Cost of bin

- Replacement when lost or broken by customer 140ltr £36.00 240ltr £41.00

Income = £540k

Payment methods

- On-line via debit/credit card
- Kiosk in the Plaza
- Cheque
- At Beachlands

Developments

- Direct debit – with Capita



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